

POLICY

Code: SEG- SIG-PO-001

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QUALITY MANAGEMENT SYSTEM POLICY

SERPROTECH ENERGY C.A, a company belonging to Seprotech Energy Group, is dedicated to provide: Maintenance services for Energy Equipment and the Supply and/or Employment of qualified Personnel for the Execution of: Inspections, Support, Assembly and Maintenance activities of Energy Equipment in Industrial Plants and Wind Farms. We are committed to:

- Provide quality service in order to satisfy customer requirements.
- Comply with legislation and regulations regarding Quality, Environment, Safety and Health at work and/or other requirements related to interested parties relevant to the Quality Management System.
- Identify, ensure and prevent negative environmental impacts, through the rational use of natural and energy resources.
- Ensure the well-being of human talent, through safe and healthy working conditions. Eliminating dangers and reducing risks of accidents and occupational diseases taking into account the discussion and participation of workers.

SERPROTECH ENERGY anticipates context changes, risks and opportunities that may affect the Quality Management System using the necessary technology, dedicated and specialized human resources, providing quality services, delivery time according to plan and pointed at continuous improvement of the quality management system

Oscar C. Falcón

Presidente